



Your Farm Underwriting Team

Farm Agency Services Alignment (FASA)

GENERAL INFORMATION

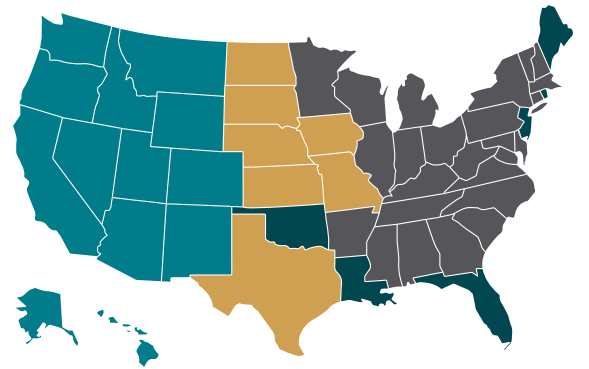
SERVICE COMMITMENT

Improved service levels for agents

- Pre-Bind approvals
- Phone availability
- Quicker email responses

SACRAMENTO TEAM

TEAM MEMBERS



1-800-243-0875
FASAWEST@nationwide.com

Monday - Friday, 7:30 a.m. - 5 p.m.
 Pacific/Mountain Time

- Sacramento States
- West States
- East States
- No Play States

SUBMIT DOCUMENTS

FARMAO@nationwide.com
Fax: 1-877-807-9528

- Change request to policies
- Trailing documents for new business

OTHER

FARM SERVICE CENTER/BILLING

1-800-418-3188 **Monday - Friday, 7 a.m. - 6 p.m. CT**

- Audit questions
- General billing questions, payments & reinstatements
- Policy/Amendment status
- Policy questions including coverage information, interpretation and clarification
- Renewal premium change explanation
- For our agency partners with the Service Plus contract: Amendments, certificates of insurance, existing policy change quotes, policy reprints

FARM CLAIMS

1-800-248-6283 Opt #1

- Email: enewloss@nationwide.com
- Fax: 614-854-2069

AGENT CENTER SUPPORT

1-888-667-3866

- Assistance during the quoting process
- System hard stops that are IT related
- VIN verification
- How to amend an active policy